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- Hospice is not a place but a philosophy of care that focuses on patient comfort rather than curing a disease.
- Hospice is the most common form of palliative care available.
- Hospice care does not mean giving up hope.
- Hospice care does not mean we “do not treat the patient.”
- Hospice is not just for cancer patients.
- Hospice is not only for patients who are close to death or actively dying.
- Our Hospice Care Center is not a long term care setting it is a hospital for hospice patients without all the bells and whistles.
- Patients can stay at the Care Center as long as they need symptom management related to their hospice diagnosis.
- Open Access means that we take all residents eligible for our services regardless of their ability to pay.
- We do not need a physicians order to meet with a resident or caregiver to discuss our services (unless the meeting with the person is in the hospital).
- HopeWest relies on donations to cover our programs not covered by Medicare, Medicaid or commercial insurance.
- The Hospice Medicare Benefit does not cover room and board in a long term care facility.
- HopeWest can follow patients in any setting. (Except the VAMC CLC).
- Hospice patients can receive hospice care for as long as they are determined eligible for hospice. (Not a limited amount of time.)